412, EB-II Cell, Bharat Sanchar Bhavan, Janpath, New Delhi – 110001 Ph. 011-23765199 Fax. 011-23731760



24Th January, 2014 BSNL/EB-II/ IRCTC/2012/Pt.4

The Chief General Manager Chennai, Kolkata, Ahmadabad & UP (W) Circle.

Subject: Revision of Price Point and Revenue Share for "139" Railway Enquiry Service.

This office vide letter dated 2nd August, 2013 conveyed the approval of competent authority for extension of agreement for 139 Railway Enquiry service for all the four zones by another two years from the date of signing of agreement by the respective nodal circles with modified revenue share arrangement. However, M/s Bharat BPO did not sign the renewed agreement, instead they requested to review the decision of price point and revenue share arrangement, for the provision of 139 Railway Enquiry service.

The case was re-examined in BSNL corporate office and now competent authority has approved the revised price point and revenue share for "139" Railway Enquiry Service as per details below:

- 1. Revision of call rate from Rs.1.20 per minute to Rs.2.00 per minute in respect of "139" Railway Enquiry Service for both landline and mobile calls.
- 2. Revision of revenue share from present 15% to 20% in case of landline calls and from 15% to 25% in case of mobile calls.

The above change of tariff and revenue share may be given with effect from the date of signing of the new agreement by the respective nodal circles. For the period from 1st July, 2013 to signing of the new agreement, old rates and old revenue share will be applicable.

The rest of the terms and conditions shall remain same as in the previous agreement.

Accordingly, action may be taken in this regard for signing the new agreement under intimation to this office.

(Rajesh Kumar) Addl.GM (EB-II)

Copy to:

- 1. Chief General Manager, All Telecom Circles / Metro Districts for information & necessary action.
- 2. GM (Enterprise-circle) Chennai & Kolkata Telecom District, UP (W) and Gujarat Telecom Circle for information and further necessary action.
- 3. M/s Bharat BPO, Noida.